

Business Profile



isocom

certified business management systems

Susie Amey
Maple Cottage, 1 Dodington Ash,
Chipping Sodbury, South Gloucestershire BS37 6RU
Tel: 07976 012945
Email: susie.amey@btinternet.com

isocom is now in its 12th year of trading. During this time I have had the pleasure of working with a variety of Clients ranging from a wholesale fish merchant through coachbuilders and engineers, direct marketing companies to a regional fire and rescue service and a local hospital.

I specialise in designing, writing and implementing ISO9001 systems, I have also been heavily involved in integrating ISO systems 14001, 27001 and Health & Safety management systems. I work closely with a wide range of UKAS accredited certification bodies and have recently been awarded Diamond status with ISOQAR.

I would attribute much of my reputation and success in that I have the ability to bring a freshness and enthusiasm to what can be perceived as "dry" subjects, making them interesting and relevant in their application. "Practical and Achievable" is always my key objective.

A confident trainer, I have worked as an associate to NQA Training and JPD Training and more recently Genesys Training delivering both their public and in-house courses in a range of Quality and Environmental Assurance related subjects, including Internal Auditing. Their satisfaction in my abilities has retained their business since August 2002. I am also able to design, write and deliver my own training courses and have recently completed a series of training to Mid and West Wales Fire and Rescue Service on understanding and assessing their new CPD Payment Scheme. They have also entrusted me with the verification of the CPD applications.

A large percentage of my work comes from small and medium sized business, wishing to implement ISO 9001, ISO 27001, ISO 14001, Achilles B2 Verify and British Retail Consortium certification mainly for marketing and business development and improvement purposes.

Almost without exception, my Clients have retained me following certification to help them to audit and maintain their systems. I have associates bringing their own specialist skills to assist me in this.

Due to my wide experience and capabilities Clients also use me for further projects and sometimes just as an extra pair of Senior Management hands when they need me.

I make myself available to my clients to assist with the preparation of pre-qualification and tender documents and it is always satisfying for me to see them win valuable contracts and go forward into prosperity and expansion.

There has been numerous occasions where I have started working on a small project and gone on to develop their systems into larger organisations and multiple sites.

A particularly interesting project has been with Tetbury Hospital, who provide a wonderful healthcare service. I have worked with them on the design and implementation of an integrated ISO 9001/14001 management systems and following certification last year I now help them to maintain their systems on a monthly basis.

A full client list is available upon request.